



### Major Career Roles

**Group Chief Digital, Data & Analytics Officer**, National Australia Bank (NAB)

**CEO & Managing Director**, Bank of New Zealand

**NED**, FirstCape

**NED**, Reece Group Limited

### Other Career Highlights

**ED**, Bank of New Zealand

**ED**, JBWere

Angela has deep experience across all facets of financial services, having led major businesses and transformation programmes in Australia, New Zealand, Asia, the UK and the US. Across a 37-year executive career, she has consistently focused on making a tangible difference for customers, colleagues and the communities she serves.

Her most recent executive role was as Chief Digital, Data and Analytics Officer at NAB, where she brought a strong customer mindset into technology, data and AI, creating more human-centred experiences for colleagues and customers. Before this, Angela was Managing Director & CEO of Bank of New Zealand (BNZ), where she built a culture anchored in customer, colleague and performance, and was recognised for leadership across sustainability, digital, microfinance and customer and colleague outcomes. Earlier, as Group Executive, Business Banking at NAB, she led Australia's largest business banking franchise, covering global institutional customers, specialised businesses, medium and corporate segments, small business, private bank and JBWere – a 8,000-strong team operating from 200 points of presence across Australia, Asia, the UK and the US. She previously held leadership roles at Westpac and Citibank.

Angela's governance and ecosystem experience is equally broad. She has served as a Director of BNZ, and on the boards of the NZ Banking Ombudsman, Loyalty NZ, JBWere, WealthHub Securities, MLC Advice Licences and National Australia Trustees. She has also contributed to public policy and capability-building as Business Champion for the Australian Government's New Colombo Plan, a member of the Australian Government's Simplified Trade Systems Industry Advisory Council and of the NSW Government's Digital Skills and Workforce Compact. She is currently a Non-Executive Director with FirstCape and Reece Group Limited.

She is known for authentic, purpose-driven leadership and for delivering performance through large-scale customer and culture transformations in complex, regulated organisations. She brings to her mentoring and board work a blend of strategic clarity, digital and data fluency, and a deep commitment to human, values-based leadership.

Angela brings deep cross-sector expertise in:

- Banking & financial services leadership – running major retail, business and institutional banking franchises across multiple geographies and client segments.
- Digital, data & analytics transformation – integrating customer, digital and data agendas to create more human-centred technology experiences at scale.
- Customer, culture & performance – leading large culture and customer transformations that link purpose, engagement and commercial outcomes.
- Governance, policy & ecosystem influence – serving on financial services boards and government advisory bodies, shaping trade, skills and industry initiatives across Australia and New Zealand.

Angela holds a Bachelor of Business (Finance and Economics, with a sub-major in Business Law) from the University of Technology Sydney. She is a Graduate of the Australian Institute of Company Directors, a Senior Fellow of FINSIA and a member of Chief Executive Women.