



Major Career Roles

Independent Non-Executive Director, Reece Ltd

Independent Non-Executive Director, Charter Hall Group

Independent Non-Executive Director, Coles Group Ltd

Independent Non-Executive Director, NIB Holdings Ltd

Chair, Australia-Israel Chamber of Commerce (AICC), New South Wales and Queensland

Other Career Highlights

Independent Non-Executive Director, Boral Ltd

Independent Non-Executive Director, Fisher & Paykel Appliances

Division COO, Fonterra Co-operative Group

Senior Advisor, McKinsey & Co

Jacqueline Chow has over 20 years' operational leadership experience running large blue-chip multinationals across Australia, New Zealand, Asia, the US and Latin America. She currently serves as a Non-Executive Director at Charter Hall Group, Coles Group Limited, nib holdings limited, Reece Group Ltd and is the chairman of the Australia Israel Chamber of Commerce (NSW & QLD).

Previously, Jacqueline was Chief Operating Officer at Fonterra Co-operative Group, responsible for its US\$6bn consumer and foodservice business across 80 countries, and Deputy Chair of the Global Dairy Platform. In that role she led a company-wide business transformation programme to accelerate performance, reshape the portfolio and strengthen execution. Earlier, she held general management roles leading the Australia and New Zealand businesses of Arnott's and Campbell Soup Company, and senior marketing and innovation positions at Kellogg, building significant experience in customer-led growth, category development and brand strategy in the global consumer goods sector.

Jacqueline has also served on the boards of Boral and Fisher & Paykel Appliances and is a Senior Adviser at McKinsey & Company, advising CEOs and boards on growth, transformation and performance improvement. She is a graduate of the Australian Institute of Company Directors and a member of Chief Executive Women.

She is recognised for her ability to drive growth and accelerate performance in global businesses, bringing boards and executive teams a practical, end-to-end understanding of how value is created across the whole business system – from customer demand and brand through to supply chain, technology and culture.

Jacqueline is passionate about unlocking value by growing customer demand, deploying disruptive technologies and digital platforms, and driving productivity and efficiency at every level. She places strong emphasis on leadership behaviours and transformational change, helping organisations to align strategy, operating model and culture in ways that support sustainable performance. Her style is commercially sharp, data-driven and innovation-focused, balanced with a deep interest in people, capability and inclusive leadership.

Jacqueline brings deep cross-sector expertise in:

- Global consumer goods & FMCG – leading and growing branded businesses across multiple geographies, categories and channels.
- Transformation, innovation & digital – driving company-wide transformation, embedding innovation and leveraging disruptive technologies and digital platforms for growth and efficiency.
- Board leadership, strategy & governance – serving on listed and private company boards, shaping strategy, performance and risk across real estate, retail, financial services and industrials.
- Asia-Pacific growth & cross-border leadership – operating across APAC, the Americas and Europe, aligning global portfolios and teams around customer-led, performance-driven agendas.

She holds an MBA in international business strategy and finance from the Kellogg School of Management at Northwestern University, USA, and a Bachelor of Science (First Class Honours) from the University of New South Wales, Australia.